Sun City Summerlin Computer Club

The State of the Club

Tom Burt SCSCC Vice President January 4, 2018

Topic Agenda

- Computer Club Overview
- Looking Back at 2017
- Looking Ahead for 2018
- Appeal for Volunteers

Computer Club Overview

- Established in 1991
- Largest Club in Sun City Summerlin
- 2017 monthly average of about 689 members
- 11- Member Board of Directors
- Mission: "Members Helping Members"
- Club website: <u>http://www.scscc.club/</u>

Sun City Computer Club



Tuesday Morning Kaffee Klatch Gang

Our Facilities and Assets

- Classroom
 - 45+ seats at tables
 - Asus Win 10 and iMac PCs for presenters
 - HD Projection system
 - PA system for instructors
- Lab
 - 12 Win 10 laptop student stations + 3 Mac student stations
 - Win 10 laptop for instructors
 - Projection system
 - 3 PC stations for ad-hoc work, scanning
 - Media PC with audio & video recording equipment
 - Laser printers
 - 2 Scanners (servicing both 35 mm slides and print photos)

SCSCC Helping Hands

- These volunteers have interests and expertise in specific areas of computing and will be happy to answer your questions by telephone or e-mail.
- As a courtesy, *please* no calls before 9 A.M. or after 5 P.M.

Our SCSCC_News E-mail List

- If you are not receiving periodic messages from our Computer Club about important club events, you're missing out on important news and information.
- Send a blank message to the following address: SCSCC News-subscribe@yahoogroups.com
- Or send an e-mail to: tomburt89134@cox.net to request an invitation to join.
- You are authorizing us to place your e-mail address in our club's "address book".

HelpingHandsOnline Chat Line

- The Club has a chat line in which you may send and receive messages that are computer-related.
- Have a problem with your computer or one of its applications? There is probably someone in our Club who will be able to assist you.
- Simply post your query on the chat line. An answer is usually forthcoming soon.
- To subscribe, send an e-mail to the following:
 - helpinghandsonline-subscribe@yahoogroups.com

Our Hands-on (Lab) Classes

- Advanced Registration Normally Required (by phone or e-mail)
- Bill Wilkinson's Windows classes
 - Windows 10 Basics and Beyond
 - Windows Boot Camp
 - Windows 10 Get Personal (75 ways to customize)
 - Windows 10 Task Bar
- Karen Ristic
 - Family Tree Maker 2017
 - Genealogy Websites
- Howard Verne
 - Google Chrome
 - Libre Office
- Your Name Here

Our Seminars

- Lecture / Q&A Style in the Classroom
- No fees. No advanced registration required.
- Seating is first come first seated.
- For 2018, our goal is an average of 5 or more different seminar titles each month.
- Many different topics.
- Watch the monthly online Gigabyte Gazette.
- Notices also on the SCSCC_News e-mail list.

Our Special Interest Groups



IPad SIG Regulars

Special Interest Groups (SIGs) & Q&As

- Android Q&A Susan Heifetz
- "Ask Chuck" Chuck Strickland
- Facebook & Social Media Q&A Kaynella Williams
- Genealogy Karen Ristic
- Gmail & Other Google Programs Pat Lemay
- Hardware / Software Repair Lab
 Chuck Wolff, Chuck Hagen
- Internet Investing Tom Burt
- iPad SIG / iPad Q&A Zane Clark
- Macintosh Users Rosemary D'Aloisio
- Smartphone Tips Stu Gershon
- Photoshop Elements Mary Miles
- Windows 10 Q&A Bill Wilkinson

SCSCC Hardware / Software Repair Lab

- Team of volunteer tech helpers
- Meets every Tuesday 1 pm to 4 pm
 - When busy, clients must take a number
- Help with all kinds of PC hardware and software problems:
 - Backups
 - Malware removal
 - Hardware repairs & installation
 - Network troubleshooting
 - "How to" tutorials
- Available for Free only to Club Members
 - Must sign in with Association ID
 - Sun City Summerlin residents can join on the spot



Kaffee Klatches & Tutorials

- Windows 10 SIG / Tutorial
 - First & third Saturdays 9:30 AM 11 AM
- Kaffee Klatch
 - Tuesdays 8:30 AM 10 AM
- iPad Q&A / Lab
 - First & third Wednesdays 9 AM 10:30 AM
- All members are welcome!

Open Labs

- Wednesday & Saturday from 9 AM to Noon
- Two Lab Monitors at every session
 - Good way to volunteer!
- Both PCs and Macs are available
- Printers, scanners, A/V recording
- High-speed Internet Service
- Wireless 802.11ac (dual-band) hot spot
- Open to ALL Sun City Residents

Looking Back at 2017 Facilities

- In the Lab:
 - 13 HP Pavilion laptops were upgraded with solid state drives
 - All PCs now running Windows 10 V1709 (Fall Creators Update)
 - iMacs now running macOS 10.13 High Sierra
- In the Classroom:
 - Upgraded the Cox cable modem to a DOCSYS 3 unit, giving improved speed and better internal traffic capacity.
 - Instructor PC now running Windows 10 V1709 (Fall Creators Update)

Looking Back at 2017 Classroom and Lab Events

- Classroom Events: 291
- Classroom Attendees: 4391
- Average attendance per event: 15.1
- Average events per week: 5.82
- Lab Events: 111
- Lab Attendees: 847
- Average attendance per event: 7.6
- Average events per week: 2.2

Looking Back at 2017 Top 20 Frequent Attendees

Name		Events	Per Week
Wilkinson	Jeff	190	3.7
Severy	Carol	138	2.7
Burt	Tom	128	2.5
Sanderson	Jerry	110	2.1
Hoffman	Roger	92	1.8
Palubinskas	John	86	1.7
Hoberman	Dolores	85	1.6
Palmer	Ted	79	1.5
Hedin	Ed	77	1.5
Smilove-Hopkins	Enid	73	1.4
Weinman	Bert	72	1.4
LeMay	Pat	71	1.4
Hougard	Betty	68	1.3
Galasso	Daniel	67	1.3
Zuzich	John	63	1.2
Adams	Rosemary	59	1.1
Wolff	Charles	57	1.1
Aden	Robert	56	1.1
Birch	W. Lee	55	1.1
Jomeruck	John	55	1.1

Looking Back at 2017 Attendance Profiles

Event Frequency	Attendees	
One or more per week	23	
One or more per month	128	
One or more per quarter	261	
Two or more per year	410	
One or more per year	598	
No attendance in 2017	218	
Non-member visitors	41 (44 visits)	

Monthly Average 2017 Membership: 689 Final 2017 Membership: 816 (incl. 68 new for 2018) 2018 Membership: 333 (as of 01-02-2018)

Looking Ahead to 2018 Education

- 6 to 8 Win 10 (hands on) classes (as needed)
- PC Boot Camp (hands on) classes (as needed)
- Occasional other (hands on) classes
- 5 or More Seminars per month (goal)
 - Broad range of topics
- 12 active SIGs / Q&As (about 15 sessions / month)
- Watch the monthly Gigabyte Gazette

Looking Ahead to 2018 Monthly Programs Calendar

- January 4 State of the Club (Tom Burt); Vote to approve 2018
 Budget
- February 1, 2 PM Las Vegas Technology Projects (Craig Andrews)
- March 1 NV Grow Program for economic growth (AssemblyWoman Dina Neal)
- April 5
- May 3
- June 7 Dark
- July 5 Dark
- August 2 Dark
- September 6
- October 4
- November 1
- December 6 Holiday Party + Director Elections

Looking Ahead to 2018 Facilities

• Network:

– Investigate upgrading speed of our Cox connection from 25 to 50 M-bits.

- Lab:
 - Upgrade Macs as needed to latest MacOS
 - Upgrade Windows laptops to Redstone 4 (spring, 2018 major update)

• Classroom:

- New software for SIGs / seminars (as needed)
- New Facilities Director(s):
 - Jeff Wilkinson & Jerry Sanders

Volunteers: Our Lifeblood We Need You!

- Computer Related Volunteers:
 - Class & Seminar Instructors, SIG Leaders (contact Tom Burt)
 - Coaches for Classes (contact Kathy Kirby)
 - Gigabyte Gazette Columnists (Contact Tom Burt)
 - Tuesday Repair Team (contact Chuck Wolff)
- Non-Computer Related Volunteers (Contact Kathy Kirby)
 - Greeters
 - Lab Monitors
 - General Meeting Hospitality Team