

Sun City Summerlin Computer Club

The State of the Club

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SCSCC Vice President

January 5, 2017

Topic Agenda

- **Computer Club Overview**
- **Looking Back at 2016**
- **Looking Ahead for 2017**
- **Appeal for Volunteers**

Computer Club Overview

- **Established in 1991**
- **Largest Club in Sun City Summerlin**
- **2016 monthly average of about 784 members**
- **11 Member Board of Directors**
- **Mission: “Members Helping Members”**
- **Club website: <http://www.scscclub/>**

Our Facilities and Assets

- **Classroom**

- *45+ seats at tables*
- *Asus Win 10 and iMac PCs for presenters*
- *HD Projection system*
- *PA system for instructors*

- **Lab**

- *12 Win 10 laptop student stations + 3 Mac student stations*
- *Win 10 laptop for instructors*
- *Projection system*
- *5 PC stations for ad-hoc work, scanning*
- *Media PC with audio & video recording equipment*
- *Laser printers*
- *2 Scanners (servicing both 35 mm slides and print photos)*

SCSCC Helping Hands

- **These volunteers have interests and expertise in specific areas of computing and will be happy to answer your questions by telephone or e-mail.**
- **As a courtesy, *please* no calls before 9 A.M. or after 5 P.M.**

Our SCSCC_News E-mail List

- If you are not receiving periodic messages from our Computer Club about important club events, you're missing out on important news and information.
- Send a blank message to the following address:
SCSCC_News-subscribe@yahoogroups.com
- Or send an e-mail to: *tomburt89134@cox.net* to request an invitation to join.
- You are authorizing us to place your e-mail address in our club's "address book".

HelpingHandsOnline Chat Line

- The Club has a chat line in which you may send and receive messages that are computer-related.
- Have a problem with your computer or one of its applications? There is probably someone in our Club who will be able to assist you.
- Simply post your query on the chat line. An answer is usually forthcoming soon.
- To subscribe, send an e-mail to the following:
 - *helpinghandsonline-subscribe@yahoogroups.com*

Our Hands-on Classes

- **Advanced Registration Required (by phone or e-mail)**
- **Windows 10 - Basics and Beyond**
 - *Registration: Bill Wilkinson*
- **Boot Camp**
 - *Registration: Bill Wilkinson*
- **Digital Camera Pictures**
- **Family Tree Maker**
- **Google Chrome**
- **Libre Office**

Our Seminars

- ***No fees.***
- ***No advanced registration required.***
- ***Seating is first come – first seated.***
- **For 2017, our goal is an average of 5 or more different seminar titles each month.**
- **Many different topics.**
- **Watch the monthly online Gigabyte Gazette.**
- **Notices also on the SCSCC_News e-mail list.**

Special Interest Groups (SIGs) & Q&As

- **Genealogy - Karen Ristic**
- **Gmail & Other Google Programs - Pat Lemay**
- **Hardware Repair Lab - Chuck Wolff, Chuck Hagen**
- **Internet Investing - Tom Burt**
- **iPad SIG / iPad Q&A - Zane Clark**
- **Macintosh Users - Rosemary D'Aloisio**
- **Picasa - Stu Gershon**
- **Photoshop Elements - Mary Miles**
- **Windows 10 - Bill Wilkinson**

SCSCC Hardware / Software Repair Lab

- Team of volunteer tech helpers
- Meets every Tuesday 1 pm to 4 pm
 - *When busy, clients must take a number*
- Help with all kinds of PC hardware and software problems:
 - *Backups*
 - *Malware removal*
 - *Hardware repairs & installation*
 - *Network troubleshooting*
 - *“How to” tutorials*
- Available for Free only to **Club Members**
 - *Must sign in with Association ID*
 - *Sun City Summerlin residents can join on the spot*

Kaffee Klatches & Tutorials

- **Beginners' Kaffee Klatch**
 - *First & third Saturdays 9 AM – 10:30 AM*
- **Windows 10 SIG / Tutorial**
 - *First & third Saturdays 9 AM – 10:30 AM*
- **Kaffee Klatch**
 - *Tuesdays 8:30 AM – 10 AM*
- **iPad Q&A / Lab**
 - *First & third Wednesdays 9 AM – 10:30 AM*
- ***All members are welcome!***

Open Labs

- **Wednesday from 9 AM to Noon**
- **Saturday from 9 AM to Noon**
- **Two Lab Monitors at every session**
 - ***Good way to volunteer!***
- **Both PCs and Macs are available**
- **Printers, scanners, A/V recording**
- **High-speed Internet Service**
- **Wireless 802.11ac (dual-band) hot spot**

Looking Back at 2016 Facilities

- **April Burglary:**
 - *Thieves broke in and stole 8 laptops + 3 iMacs*
 - *Total loss \$11,000 – insurance reimbursed \$5000*
 - *Took 3½ months to recover and reopen lab*
 - *Now have Lexan-reinforced windows & doors*
 - *Now have motion-sensing burglar alarm system*
- **In the Lab:**
 - *8 new HP Pavilion laptops were purchased and deployed*
 - *2 refurbished iMac PCs were purchased and deployed*
- **In the Classroom:**
 - *1 refurbished iMac PCs was purchased and deployed*
 - *Bought an Apple TV unit to facilitate projecting from iPhones*

Looking Back at 2016

Classroom and Lab Events

- **Classroom Events: 267**
- **Classroom Attendees: 4536**
- **Average attendance per event: 17.0**
- **Average events per week: 5.34 (50 weeks)**

- **Lab Events: 106 (closed April – July)**
- **Lab Attendees: 929**
- **Average attendance per event: 8.8**
- **Average events per week: 2.8 (37 weeks)**

Looking Back at 2016

Top 20 Frequent Attendees

Name	Events	Per Week
Tom Burt	127	2.5
George Keelen	106	2.1
Jeff Wilkinson	102	2.0
Ted Palmer	90	1.8
Bill Asher	82	1.6
Ed Barkin	82	1.6
John Palubinskas	79	1.6
Ed Hedin	72	1.4
Pat LeMay	71	1.4
Enid Smilove-Hopkins	69	1.4
Bert Weinman	69	1.4
Gilbert (Andy) Anderson	68	1.4
Tom Brennan	68	1.4
Dolores Hoberman	68	1.4
John Zuzich	66	1.3
Roger Hoffman	65	1.3
Charles Wolff	62	1.2
Betty Hougard	61	1.2
Bill Euler	59	1.2
C.Susie Scott	59	1.2

Looking Back at 2016 Attendance Profiles

Event Frequency	Attendees
One or more per week	24
One or more per month	125
One or more per quarter	295
Two or more per year	467
One or more per year	666
Non-member visitors	51 (64 visits)

Monthly Average 2016 Membership: 784

Final 2016 Membership: 896 (incl. 53 new for 2017)

2017 Membership: 372 (as of 01-02-2017)

Looking Ahead to 2017 Education

- 6 to 8 Win 10 (hands on) classes (as needed)
- PC Boot Camp (hands on) classes (as needed)
- Occasional other (hands on) classes
- 5 or More Seminars per month (goal)
 - *Broad range of topics*
- 9 active SIGs (about 15 sessions / month)
- Watch the monthly Gigabyte Gazette

Looking Ahead to 2017

Monthly Programs Calendar

- **January 5** **State of the Club (Tom Burt), Vote to approve 2017 Budget**
- **February 2** **Ron Futrell from AviSight who will discuss NV Power using drones to inspect their power lines.**
- **March 2** **Bronson Mack from Southern Nevada Water Authority**
- **April 6** **F.A.S.T. Brian Hoeft of RTC**
- **May 4** **Internet of Things (pending)**
- **June 1** ***No meeting***
- **July 6** ***No meeting***
- **August 3** ***No meeting***
- **September 7** **Next Data Center – Robert Elliot (pending)**
- **October 5** **TBD**
- **November 2** **Director Nominations**
- **December 7** **Holiday Party + Director Elections**

Looking Ahead to 2017 Facilities

- **Network:**
 - *Upgrade our Cox cable modem to DOCSIS 3 (for eventual higher speed)*
 - *Upgrade the various network switches to support 1 G-bit Ethernet.*
 - *Association will be installing wireless hot spot at Pinnacle*
- **Lab:**
 - *Upgrade Macs as needed to MacOS 10.??*
 - *Upgrade Windows laptops to Redstone 2 (spring major update)*
 - *Pursue a caching proxy server for Windows Updates*
- **Classroom:**
 - *Replace the HDMI switch (feeds the projector)*
 - *New software for SIGs / seminars (as needed)*
- **New Facilities Director(s):**
 - *Jeff Wilkinson & Jerry Sanders*

Volunteers: Our Lifeblood

We Need You!

- **Computer Related Volunteers:**
 - *Class & Seminar Instructors, SIG Leaders (contact Tom Burt)*
 - *Coaches for Classes (contact Kathy Kirby)*
 - *Gigabyte Gazette Columnists (Contact Tom Burt)*
 - *Tuesday Repair Team (contact Chuck Wolff)*
- **Non-Computer Related Volunteers (Contact Kathy Kirby)**
 - *Greeters*
 - *Lab Monitors*
 - *General Meeting Hospitality Team*