1. How to Make Your PC Run Efficiently and Safely? &

2. How to Make a Drive Back Up with an EHD?

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What is <u>Preventive Maintenance</u> & <u>Tune Up</u>?

• Tune-Up:

- To make your pc running lean and mean, i.e., fast
 - Getting rid of unused programs, outdated useless files
 - Getting rid of malicious ware
 - Keeping your hard disk drives clean and neat with, "*Disk Cleanup*", "*ScanDisk*" (or "*CheckDisk*") and "*defrag*" (- be careful with Win9x, Win ME, which should be run in "<u>safe</u> <u>mode"</u>

• Preventive Maintenance

- All of the above, plus
- Install/update/run "AntiVirus/AntiSpyware Programs"
- Install a *Firewall* (e.g., the FREE ZoneAlarm; or a router with a firewall
- Update Windows diligently
- Back up (copy) your key files and/or the whole drive

Tune Up

- Use "Add/Remove" to uninstall unwanted programs
- (- in the *Control Panel*)
- Find and deleted obsolete files, e.g., in "My Documents"
- Run system Tools (-start\accessories\system tools)
 - "Disk Cleanup" to remove temporary files and temporary internet files and empty the recycle bin. (Run x1 or x2 a month)
 - "ScanDisk" or "Check Disk" (- WinXP) to keep your hdd and windows system in good shape. (Run x1 or 2x a month)
 - Make sure to check the box, "Automatically Fix Errors"
 - For Win 9x, ME, if you run the "thorough mode", be sure to ran in SAFE Mode (it'll also take much longer time than the Standard Mode.
 - "Defrag" (x1 a month) to use HDD run faster and to use its space more efficiently
 - run in SAFE Mode for Win9x, WinME

Learn to use these tools

- "System Restore" to <u>create a system point</u> and to restore to an earlier restore point
- "Device Mgr" to install/uninstall/udate/rollback a "Device Driver"
- "Safe Mode" to eliminate certain windows errors, do diagnostics, and/or to remove difficult-to- kill malicious ware
- Check Disk (Win XP/Vista), or ScanDisk (Win9x, me) to help keep your pc running smoothly
- Defragmenter to make hard disk drive more efficient for storage/access
- "Regedit" <u>Ask</u> an advanced PC user friend to show you how to back up the <u>registry</u>, using the "Regedit"/import function
 - Be very cautious and <u>do not</u> attempt to <u>restore</u> the registry, <u>vet;</u> leave that to the experts for now! – it could render your PC <u>non-</u> <u>bootable</u>!
- For the more advanced/adventurous (- Come to the HWSIG, Tues 1PM): learn how to boot with Win CD to repair Windows without losing data:
 - Win XP boot with Win installation CD to "2nd Repair"
 - Win Vista boot with Win Vista CD to perform "System Restore" or "Repair"

How to protect your PC from bad guys?

- What do these bad guys do *to you and your PC?*
 - Virus/Worms/Spyware can:
 - Slow down your pc, even making it unbootable
 - Spyware might **steal** your personal data
 - Spyware might make your pc into a "Zombie" (slave)
- Install/<u>Update</u>/*Run* (Scan) AntiVirus/AntiSpyware Programs
- <u>Do NOT</u> click those "official" looking on-line popup offers for cleaning up your pc's registry! – they are cleverly disguised bad guys

AntiVirus/AntiSpyware Programs

Best recommended <u>FREE</u> package that most of <u>our</u> informed/smart members use:

- AntiVirus/AntiSpyware combo: AVG 8.0
 or ThreatFire, or Avast (- NOT to have more than ONE)
- o AntiSpyware (- preferred to have 2 or 3)
 - 1. AdAware 2008
 - 2. Spybot Search & Destroy v.1.52
 - 3. SpywareBlaster v.4.1
 - 4. And/or AVG AntiSpyware
- ✓ What about other free ones, e.g., <u>Microsoft</u> <u>Window's Defender?</u>
- Are the Paid-Programs better, worth paying for?

Extra Notes on Virus/Spyware Removal

- For removal of *certain extra tough virus/spyware,* it may be necessary:
 - to restart your pc, and continue the removal process
 - to run your pc in the SAFE MODE
 - to turn off the "system restore" function

What <u>NOT-to-Do</u> while connected to the internet or Outlook/Outlook Express

- Do NOT open dubious attachment
- Do NOT click the links in eMail (you could try to copy-and-paste the link, though), nor some links for dubious greeting card
- Do NOT click the links to provide them with your <u>userid/password</u> - your bank will **NEVER** "request" online for your personal info to "update" your account info this way!
- Do NOT go to the links in the "phishing" emails, such as the winning lottery sites
- Do NOT click the links/pop-up's with offers to improve your pc's performance by scanning your for pc for malicious ware, errors in registry...etc. They are mostly scams/spywares.

Some Bad sites

checkforspyware.com FixMS.net FixReg32.net fixregnow.net fixwin32.com hugedot.com myerrorfixer.com MyPCTuneup.com myspywarecleaner.com OfferOptimizer.com registrycleaner32.com

Firewall?

- A "Firewall" protects your PC's "back doors", preventing bad guys from entering these back doors to do harm
- Windows 2000 and Windows XP have built-in firewall, but it is NOT as effective as the famous <u>free</u> ZoneAlarm (- or paid Norton's/McAfee's Internet security)
- <u>Windows Vista</u> might have a better, beefed up Firewall, however
 - > Note: Do <u>NOT</u> install more than <u>ONE</u> software Firewall
- What's a "<u>Hardware</u>" Firewall?
 - A wired or wireless router has a built-in hardware firewall and is great to have
- Does my pc need a Firewall of any kind?
 - A must have for a Wireless Laptop used outside of your house
 - A good thing to have for all pc's

Running ZoneAlarm

The ZoneAlarm icon is located in the Systray. Right click the icon, you'll see some options:

- "Engage Internet Lock", stop your PC going to internet, the icon will turn into a "yellow lock".
- "Stop all internet activities", disconnects internet connection, the icon will turn into a "Red Lock"

✓ So, next time if you CANNOT ACCESS the internet, or AVG cannot update, check the ZoneAlarm for red/yellow locks

- IF AVG cannot update, one might need to turn ZoneAlarm OFF, or configure it to allow AVG to update
 - Other than these, ZoneAlarm does NOT require any maintenance

Extra security for the paranoiac

- For added security (and for paranoids like me) on a broadband connection
 - Put "Cable/DSL Modem" to STANDBY, or turning it OFF, when not on internet for an extended period of time, i.e., no more internet connection
 - This will NOT turn off the "Networking" of your pc's, i.e., you can still share files and printer on the internet among the networked pcs (with a wired or wireless router still on).

"How to use "System Restore" to save a lot of grief!

- "<u>System Restore</u>" lets you:
 - *Restore* your Windows to an earlier working state, or
 - Create a "restore point" of your current working Windows's system, for later restoration, when windows becomes unstable or undesirable (e.g., infected by virus/spyware)

Note:

Turning "System Restore" off for removing tougher Virus/Spyware? [- see earlier slide]

Backing Up <u>Key Files</u> / <u>Whole</u> <u>Drive</u>

- Make copies of critical/important to you, and save it on a CD, DVD, and/or External Hard Disk Drive
- Make back up of <u>whole drive</u> with <u>special software</u> & save them on to another Hard Drive and/or DVDs.
 - "Ghost" and/or "TrueImage", and others
 - A disk "<u>clone</u>" vs. "<u>image</u> bkup file"
 - Either one can be used to restore the whole working drive

Differences between <u>cloning</u> and <u>imaging</u> a hard drive onto an EHD

- *Cloning*: Making an identical twin hard drive.
 - Every time you make a clone of your original hard drive on to an **EHD**, the entire EHD is wiped clean and replaced with identical contents of the original hard drive (that you cloned from)!
- Imaging: Making a compressed file of the original hard drive.
 - This file can be restored into a hard drive and made bootable.
 - The contents of the image file can also be viewed with TrueImage in Windows
 - Making an image file on to an EHD allows having <u>multiple image copies on the same EHD</u>. Yes, you can have image files of different PC's on the SAME EHD, as long as you give each file its own distinct file name.
 - The EHD can also be used for <u>storing other data files</u>, in addition to image files

Recommended Classes/Seminars, etc

- Seminar on "AVG, etc", by Helen Perryman, keep an eye on seminar schedule
- <u>**BKK</u></u>, Sats, 9AM; also see Bill Wilkinson's Website/eboard: <u>www.scscc.com/eboard</u>
 </u>**
- Internet SIG, Mons, 8.30-9.30am
- Hardware SIG, Tues, 1-4pm: drive backup, repair, upgrades, etc.
- **Gene Barlow** (of User Group Relations) will explain and demonstrate the best way for end users to backup their computers hard drive to prevent serious loss of your important files.
 - At our Computer Club's <u>August General</u> <u>Membership Meeting</u>, 7 PM, Thursday, August 7th, at Desert Vista
- Seminar/Workshop on "<u>Drive Back Up</u>", TBD