

***THE
GIGABYTE
GAZETTE***

The Monthly Newsletter

of the

***Sun City Summerlin
Computer Club***

October, 2017

Table of Contents

President's Message	1
Issue Contributors	2
Submissions Welcome	2
SCSCC Board of Directors Actions	2
General Membership Meeting	3
Welcome New Members	3
October 2017 Calendars	3
Special Interest Groups	4
Kaffee Klatches	6
October 2017 Classes	7
October 2017 Seminars, Q&As and Workshops	10
Tom's Tech-Notes	13
Kretchmar's Korner	15
October Lab Monitor Schedule	17



President's Message

by Howard Verne

Dear Computer Club and friends

Volunteer Luncheon: Your board is looking forward to the annual volunteer social and appreciation luncheon. All you need to do to attend is to volunteer to spend a few hours as a member helping members. See any board member to be assigned to help as a greeter, coach, teacher or open lab monitor. We are confident that you will meet new friends as well as enjoy the experience.

October Meeting: The October General Meeting will be held on Thursday, October 5th at 7PM in Desert Vista. This meeting will be open to All Sun City residents. Our guest speaker is Tim Szymanski, Public Education & Information Officer for Las Vegas Fire and Rescue. He will do a "Fire History Talk". Come join us for an informational presentation, refreshments and fellowship.

Hardware/Software Repair SIG: The group convenes every Tuesday afternoon from 1:00 PM to 4:00 PM. Volunteer techs, all members of the Computer Club, stand ready to help you with a variety of Windows and Macintosh computer problems. We'll also show you how to protect your computer from viruses and other malware. No appointments are necessary. Just bring your computer to the lab. If you have a desktop, all you need to bring is the tower. We'll provide a monitor, keyboard and mouse. If you have a laptop, be sure to bring the ac adapter.

Computer Safety: Unfortunately, the headlines have been full of reports of break-ins at several major consumer and credit bureaus. To be safe, YOU should assume that your personal information (including: SS number and birthdate) have been hacked. This is all that is needed to open a bank account or credit card! To be safe, it is recommended that you consider "freezing" your credit records at all 3 major credit bureaus. There may be a small (\$5-\$15) charge. The links to do so are as follows:

https://www.freeze.equifax.com/Freeze/jsp/SFF_PersonalIDInfo.jsp

<https://www.experian.com/freeze/center.html>

<https://www.transunion.com/credit-freeze/place-credit-freeze>

<https://www.innovis.com/securityFreeze>

When you freeze your account, you will be given a PIN number. DO NOT LOSE IT! It will be needed to unfreeze your account in the future. You can continue to use your bank accounts and credit cards as normal, even if your account is frozen. However, no one can open a bank account or get a credit card in your name. Here's a link to a good article by Malwarebytes that describes the hack and what you can do about it: <http://tinyurl.com/ycsqehj>.

SCAMS: At the Tuesday Repair Lab, we have seen several people who have been scammed. If you get a message on your computer saying you have a virus and should call a number, shut your computer down and bring it in Tuesday to the Repair Lab. Similarly, if you get a call from Microsoft, COX, etc. saying they have noticed a virus on your computer, HANG UP immediately. Again, if you want us to check your computer, bring it in Tuesday.

Howard Verne, President
(702) 527-4056 pres.scsc@gmail.com

Issue Contributors

Tom Burt	Kathy Kirby
David Kretchmar	Pat Lemay
Howard Verne	

Submissions Welcome

We are always looking for new information to share with our club members. If you have computer or technical information you would like to share with members of the club, send your articles to Tom Burt at tomburt89134@cox.net. Thank you to everyone for your contributions.

SCSCC Board of Directors Actions

September 13, 2017

Jeff Wilkinson made a motion that the minutes of the May 10, 2017 Board Meeting be approved as submitted. The motion was seconded by Chuck Wolff and unanimously approved by the Board.

Kathy Kirby made a motion that, for this year's volunteer dinner, we change from the Fillet Mignon plate to the Tuscan Sirloin plate. This will save the club \$3 per plate. The motion was seconded by Jeff Wilkinson and unanimously approved by the Board.

Tom Burt made a motion that the meeting adjourn at 10:10. The motion was seconded by Jeff Wilkinson and unanimously approved by the Board.

General Membership Meeting

Our General meeting will be held at 7 PM on Thursday, October 5th, 2017 in Desert Vista Room 5. This meeting will be open to all Sun City Residents. Our guest speaker is Tim Szymanski, Public Education & Information Officer for Las Vegas Fire and Rescue. Tim will present a “Fire History Talk”. Come join us for an informational presentation, refreshments and fellowship.

For Club information go to www.scsccl.com, contact Howard Verne, President at 702-527-4056 or email him at pres.scsccl@gmail.com.

Notice of Elections

Nominations for the Computer Club’s Board of Directors election will be held at the November 2 General and Business Meeting. The Election of officers and board members will be held at the December 7 General and Business Meeting.

Welcome New Members

The following new members joined the Computer Club between August 27th and September 29th.

**Maria Crouthamel
Helmut Decandia
Vicki Fredrickson
Linda Gerson
Mervyn Gerson**

**Dorothy McCaslin
Eriza Nalpant
Jackie Robinson
Nelsy Skreta**

October 2017 Calendars

To view this month’s classroom and lab calendars, click the following hyperlink:

http://www.scsccl.com/Calendars/scsccl_calendar_2017-10Oct.pdf

Special Interest Groups

Special Interest Groups (SIGs) provide a forum for general discussion on a specific computer related subject. Admission to all SIGs is on a first-come, first-seated basis and is subject to the maximum allowed by fire code regulations. All of the following meetings are held in the Classroom. <W> or <M> or <H> indicate whether a SIG would be of interest to a Windows, Macintosh or Hand-held Device (i-thing or Android) user.

Digital Photography for Beginners<W>

3rd Mondays, 1:00 p.m.

Stu Gershon (702-255-3309)

Picasa is still a viable, reliable photo editor for beginners, but this year we will also take a look at Google Photos and other FREE editing programs. You're invited to bring your equipment (Laptops or Cameras) so that you can have that "hands on" experience!

This SIG's target audience is beginner to intermediate digital photography users, but all members are welcome.

Genealogy <W>

2nd Thursday, 10:00 a.m. Sep., 2016 to May 2017

Karen Ristic (702-749-6489)

Genealogy is one of America's most popular and rewarding hobbies. With billions of records now available online, researching your family tree has never been easier—if you know where to look and which key words you'll need to use to create an accurate family tree from start to finish. Check out Karen's new series of workshops in the lab on the **second Tuesday of the month.**

GMail <W/M>

1st Thursday, 10:00 a.m.

Pat Lemay (702-254-1499)

This SIG covers Gmail as well as other Google applications. All members are welcome. This is your place to learn about all things Google.

Hardware / Software Repair Lab <W/M >

Every Tuesday, 1:00 p.m. to 4:00 p.m.

Chuck Wolff (702-233-6634) and

Chuck Hagen (702-418-2614)

The Repair Lab provides **CLUB MEMBERS ONLY** with no cost assistance for those having upgrades and / or hardware and software problems with their computers. Bring in only your PC tower, your Mac or your laptop and your problems. Our TECH team will give you our best effort. **Be sure to mark your cables so you can re-connect when you get home.**

Internet Investing <W/M>

3rd Thursday, 9:00 a.m. in even months

Next meeting: October 19.

Tom Burt (702-341-7095)

The Internet Investing SIG provides a forum for members interested in using Internet resources for researching and managing investments to meet, discuss, and learn more about the topic. The SIG's target audience is members with intermediate computer skills and investment experience, but all members are welcome.

iPad <iPod, iPhone, iPad>

4th Wednesday, 9 a.m.

Zane Clark (702-562-3684)

This SIG will be your forum for learning about and discussing the Apple iPhone, iPod and iPad tablet devices. It's for Apple hand-held device owners of all experience levels.

Macintosh Users' Group

2nd and 4th Tuesday, 6:30 p.m.

Kathy Yeko (818-414-6110)

This SIG is for Macintosh users of all experience levels. We will have Q&A, so bring your questions and/or problems.

Smartphone <H>

1st Monday at 1:00 pm

Stu Gershon

This SIG is a Q&A session to help Android and iPhone users to get the most from their phones and apps.

Photoshop Elements<W>

4th Mondays, 1:00 p.m.

Mary Miles

This SIG covers many of the basic and advanced elements found in Adobe Photoshop Elements, especially layers. If you wish to make the most of your photographs, this SIG will be very helpful. This SIG's target audience is intermediate digital imaging users, but all members are welcome.

Windows 10<W>

First and Third Saturdays at 9:30 am

Bill Wilkinson (702-233-4977)

Each session will be devoted to assisting new Windows 10 owners in becoming familiar and comfortable with Microsoft's newest operating system for desktop and laptop computers. Assistance will be given individually or in small groups as circumstances warrant. Bill's notes are available by clicking [HERE](#).

Kaffee Klatches

Kaffee Klatches provide a forum for general discussion on all computer-related subjects. Admission to all Kaffee Klatches is on a first-come, first-seated basis and is subject to the maximum allowed by fire code regulations. All of the following meetings are held in the Classroom. **<W> or <M> or <H> indicate whether a SIG would be of interest to a Windows, Macintosh or Hand-held Device (i-thing or Android) user.**

Windows 10 Q&A / Kaffee Klatch <W>

First and Third Saturdays, 9:30 a.m.

Bill Wilkinson (702-233-4977)

If you are a novice or near-beginner computer user, or if you just want some refresher information together with a refreshing cup of coffee, then jump-start or recharge your computing knowledge by attending these Win 10 KK sessions. At each session, attendees will explore from one to four topics of particular interest to beginners and near-beginners. The topics are always announced a couple of days in advance via e-mail to SCSCC members who have subscribed to the club's message board. Each topic is presented in a step-by-step manner and is supported by "how to" notes that can be easily and conveniently downloaded from the SCSCCBKK.org web page. Following each "up front" presentation of one or more topics (approximately 60 minutes in duration), an informal open-ended Question and Answer period takes place for those who wish to participate, listen, reflect, or inquire.

Kaffee Klatch <W/M/H>

Every Tuesday, 8:30 a.m.

Sandy Mintz (702-838-2525)

This KK is for all users, from beginning to advanced. The KK discussions are not restricted to any one subject, computer platform or computer-knowledge level but should be computer or technology related. We will try to answer your questions, help you keep your systems updated and provide some useful "tips and tricks." If you have a tip or information you would like to share, we encourage you to bring it in and share since the SCSCC is built on "neighbor helping neighbor." The fellowship is great, the coffee is good, and the education received from the KK attendees is priceless. Stop by on Tuesday morning and have a cup of coffee with us.

October 2017 Classes

Because there are a limited number of computer stations available for hands-on participation, pre-registration is necessary for all classes. See individual class descriptions for details on how to register.



Lead instructor:
Bill Wilkinson

Announcing the Reconstituted **NINE-HOUR HANDS-ON BOOT CAMP CLASS** Covering the Basics of Microsoft Windows (using Windows 10 as the delivery vehicle)

October 23, 24, and 26, from
9 AM – 12 Noon each day

Special Note: This course has been lying dormant in an earlier version for almost three years due to a lack of expressed interest on the part of club members. *We will offer it again, provided there is sufficient interest.* See registration instructions below.

Course Description:

Boot Camp is an introductory course designed for residents who are novice users of the Microsoft Windows operating system. **It also serves as an excellent review for intermediate users who want to fill some gaps in their computer knowledge.**

This hands-on class has a **limited enrollment of 12** with each participant working at an individual computer station in the Computer Lab. A team of lead instructor and three coaches will provide step-by-step instruction that will include demonstrations, guided practice and individual coaching assistance.

These strategies will be covered:

- Acquiring a proficiency with using the mouse and the keyboard (and their secrets)
- Becoming comfortable with the Desktop, the Start Menu, and the Taskbar
- Managing and organizing your personal data files (documents, pictures, videos, and music)
- Protecting your computer from viruses and other malware
- Downloading and saving information from the Internet
- Effective use of a browser and search engine

Must be a 2017 member of the Computer Club

Course Fee: \$10 to be paid on the first day of class

Materials include: an online user's manual and a flash drive

Registration Instructions:

- Send an email message to wilkinlv5@cox.net to request a position in this class.
- Include the word BOOT CAMP in the subject box.
- Include your NAME and EMAIL ADDRESS in the message area.
- All requests will be acknowledged.

Announcing a BRAND NEW Windows 10 Hands-on Class!

GET PERSONAL: Seventy-Five Ways to Give Your Windows 10 Computer Your Personal Touch

**Presented by Bill Wilkinson,
with Support from His Great Team of Coaches**

No Class in October

9:00 AM – 12:00 Noon

Enrollment limited to 12 Participants

Prerequisites:

**2017 membership in the Computer Club
Currently using Windows 10 or will be by the first day of class**

Just a sample of the topics to be covered:

Remove multiple shortcuts from the desktop in one motion.
Place your favorite website on the desktop for easy access.
Find the secret desktop button.
Choose the primary folders you want to appear on the Start menu.
Don't let Adobe Reader or Flash spoil your day.
Find the fast way to search and find an available app.
Access 20 special controls with just two keystrokes.
Place the hidden Control Panel icon where you can find it.
Pin a favorite website to the apps menu.
Personalize both the Desktop's background and theme.
Add a splash of color to Start, the Taskbar, and the Action Center.
Add a "slide to shutdown" icon to your desktop.

Customize the taskbar.
Use the taskbar's calendar to record important events.
Show important system icons on the taskbar.
Give your computer a new name.
Set which Quick Action icons appear on the Action Center.
Have Notifications advise you of important issues.
Don't let the Search box or Task View add to the clutter.
Create quick access to your data files that matter most.
Easily change or delete your password(s) for your local accounts.
Avoid both a Lock Screen and a login screen when you sign-in.
Stop background apps from running.
Use the new Dynamic Theme app.

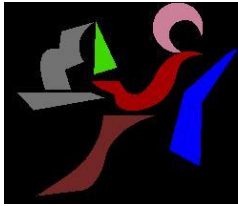
**To express your interest and pre-register, send an email message to
Bill Wilkinson at wilkinlv5@cox.net.**

It is essential that your email message include the following information:

Subject of Your Message: Get Personal

Body of Message: Your Full Name and Email Address

All inquiries will be acknowledged!



Windows 10 Conquering the Basics and Beyond

Making the Easy Transition from Earlier Editions
of Windows
A Nine-Hour Hands-On Course
Limited to 12 Participants

No Class in October
Lead Instructor: **Bill Wilkinson**

Prerequisites: Club Membership for 2017 (\$10); Comfortable with using a mouse; some basic knowledge of an earlier edition of MS Windows (XP, Vista, 7 or 8/8.1).

Place Your Name on the Pre-Registration List for an upcoming three-Session Class

If you are interested in placing your name on a high-priority reservation list for the next available class, simply send an email message to: WILKINLV5@COX.NET and include the following information:

- Include “**Windows 10 Class**” in the Subject Title
- Your first and last name
- Your 8-digit Sun City Summerlin Association number
- Your telephone number
- Your email address

Your message will be promptly acknowledged by return email. No telephone inquiries please. Please note: All hands-on classes are limited to 12 participants. This class fills very quickly.



The Genealogy Computer Lab Workshop

Presenter: Karen Ristic
Location: SCSCC Lab

Tuesday, October 10 at 10 AM

In this workshop series, Karen will be exploring the recently released Family Tree Maker 2017. This is a major re-release and upgrade from new owner Software MacKiev.

October 2017 Seminars, Q&As and Workshops

For Computer Club seminars, there is no requirement for advanced registration unless explicitly stated. Seating is first-come, first-seated.



Android Q&A

Wednesday, October 4th at 1 PM

Presenter: Susan Heifetz

Location: SCSCC Classroom

Bring your Android phone and Susan will answer your questions about how to use the phone and popular Android apps.



“Memories and Magic”

Monday, October 9th at 1 PM

Presenter: Stu Gershon

Location: SCSCC Classroom

How to use your scanner to fix scratches, etc. in old photos, preserve old photos, make medical documents, be prepared for death including SPECIAL RULES IN CLARK COUNTY!



Nevada Security Credit Freeze

Thursday, October 19th at 1 pm

Presenter: Pat Lemay

Location: SCSCC Classroom

With the recent EQUIFAX Data Breach, we all wonder what we can do to better protect ourselves from identity theft. We just learned about Equifax; you have to wonder what other breaches have occurred that we aren't even aware of yet. It's a dangerous world out there on the Internet.

This seminar describes how senior Nevada residents (age 65 and older) can notify the three major credit monitoring agencies (Equifax, Experian and TransUnion) to place a Security Credit Freeze on their accounts for free. When you place a credit freeze on your credit report, you are telling the credit bureau not to release your credit report in situations where creditors are trying to open new credit accounts in your name. You will also learn how to stop pre-approved credit offers through the mail as well as how to stop or limit the junk mail you receive.



Facebook Q&A Lab

Wednesday, October 25th at 1 PM

Presenter: Kaynella Williams

Location: SCSCC Classroom

Facebook has more than one billion members online. Chances are your family and friends are already using Facebook – which means it's time for you to join in, too!

This session is planned as a hands-on question and answer event. It will be held in the **classroom**.

A few experienced Facebook users and I will offer help on your specific Facebook questions such as setting up a new account, how to do something on Facebook, and privacy concerns. We encourage you to bring your own laptop or tablet.



An Introduction to Libre Office 5

Thursday, October 26th at 9:30 AM

Presenter: Tom Burt

Location: SCSCC Classroom

LibreOffice 5 is a comprehensive suite of office programs, including a word processor, spreadsheet, presentation graphics, drawing tool, math tool, charting tool and database manager. LibreOffice (a descendent of Open Office) is a FREE, open source software package from The Document Foundation. It is able to load and save documents in Microsoft Office format with very high fidelity. There are versions for Windows, Linux and MacOS.

This two-hour seminar will provide an overview of the entire LibreOffice 5 suite and then will look in more depth at the Writer word processor and the Calc spreadsheet. Included will be a walk-through of the steps to download and install the suite. We'll also edit some Word documents and Excel spreadsheets to illustrate compatibility.

Tom's updated presentation notes will be available about October 20th at:

<http://www.scscclub.com/smr>.



Tom's Tech-Notes

How Secure are Your Computer and Your Personal Information? Part 2

Tom Burt, SCSCC Vice-President

In a recent discussion thread on the club's HelpingHandsOnline chat line, one of our members posed some thoughtful questions. This month's article continues this discussion. Refer to the September Gigabyt Gazette for Part 1. You may or may not fully concur with some of my comments, but they are based on my career experience in IT, networking and security. I have rephrased the original questions slightly; here they are again:

By what means are computers secured against evesdropping or becoming corrupted by malware? Even though each individual may/must have their own anti-virus program on their operating systems, are we still not vulnerable? Sometimes I think I have a false sense of security on my computer!

Will you please explain how our computer security measures work, by explaining the technical points?

Does all information that goes out into cyberspace become public information, as gossip did over the cloths lines in the old days?

This month, we'll look more into how secure and private your information is when using your computer and the Internet.

Since last month, news has broken about the **Equifax** credit bureau incurring a massive hack that disclosed the personal information, including social security numbers, of 143 million accounts. See Howard Verne's President's Message for some key hyperlinks, including a good article from MalwareBytes on steps you should take to defend yourself. Also check out David Kretchmar's article this month on malicious browser popups and telephone phone scams. And Pat LeMay will be presenting her seminar on the **Nevada Credit Security Freeze at 1 PM on Thursday, October 21.**

Information Security on Your Computer

The *ultimate* secure place for personal information is offline from your computer on printed paper, CD or DVD disks or a USB flash drive. No hacker can access information physically filed away from your PC unless they have broken into your house. Properly stored away from light and heat, information on paper, CD, DVD or flash should persist for decades.

Information Security on the Internet

However, our modern, connected lives leave little choice but to connect our computing devices to the outside world via the Internet. So the above question about information in cyber space is very relevant. Most of us use Internet search engines, e-mail, social media sites and cloud storage. We maintain many accounts at online retailers and news sites. All of these connections to services on the Internet create situations where information about you is gathered and stored (usually with your explicit or implied

permission). There's also a lot of information about you on the web that you may not know is being collected and saved (consider DMV records, voter registration and voting records and insurance databases – just to name a few). It's always interesting (sometimes shocking) to do a Google search for your own name, just to see what pops up. And if you can do that search, so can someone else.

Even data that's technically NOT on the Internet can be hacked if the hackers find a security hole that lets them access a site's back-end database servers. That's what happened with Equifax. And that can happen to *your* computer if hackers can exploit known flaws in your home router/firewall or your computer's networking software or, if the hackers can scam you into helping them by opening malicious files attached to emails or downloaded from the web.

All data passing between your PC and the Internet is traveling across a vast network of connected computers. Whether emails, web pages, documents, streaming media files, voice phone streams or whatever, all the data travels in standardized, formatted blocks of information. Anywhere along that network, it's possible for one of the nodes the data is passing through to be monitoring that traffic and saving "interesting" information. This includes services like Google, AOL and Yahoo, as well as all of our governments's 3-letter agencies.

So, the answer to the above question about information privacy on the Internet is that anything you send or receive via the Internet and anything you or someone else stores about you is not very secure. And it's *all* subject to subpoena, even if not publicly accessible. If you don't want someone else to see it, your best bet is to not put it out there.

Encryption, Secure Sockets and VPNs

One approach to keeping information private while using the Internet is to take advantage of modern cryptography technology to scramble your personal data so that it's indecipherable to anyone but yourself. This can apply to data files on your PC, data you place in cloud storage, messages you send to others and connections between your PC and other servers on the Internet. This won't necessarily help with information about you that others have collected and stored, but it's way better than storing and sending everything in plain text.

Space limitations preclude my doing an in-depth discussion of encryption. Here's a hyperlink to a very good article that talks at length about file encryption tools, secure sockets and VPNs:

<https://heimdalsecurity.com/blog/9-free-encryption-software-tools/>

Consider using tools such as Veracrypt and 7ZIP to encrypt files and folders on your PC or that you plan to back up in the cloud or send to others as email attachments. Also consider the HTTPS Everywhere add-in to the Google Chrome, FireFox or Opera web browsers. This add-in ensures that ALL your browser connections to websites are using secure sockets, preventing eavesdropping by third parties.

That wraps up this two-part discussion, though I plan to return to the subject from time to time as new developments occur.

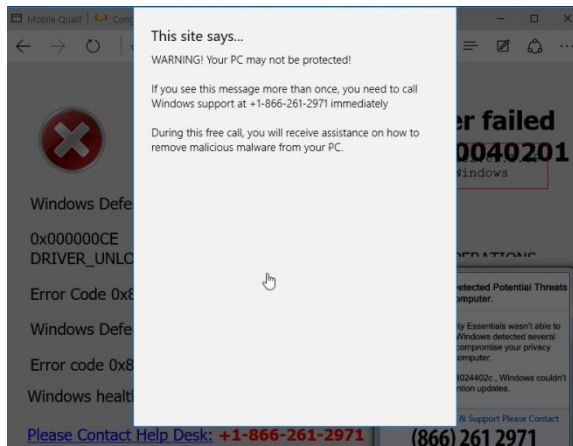


Kretchmar's Korner

By David Kretchmar, Computer Hardware Technician

Browser Pop-up Scams

Windows 10 has proven itself to be the most secure Windows operating system ever, so hackers seem to be turning to another vulnerability. Browsers (i.e. Edge, Firefox, and Google) are becoming a prime target of scammers.



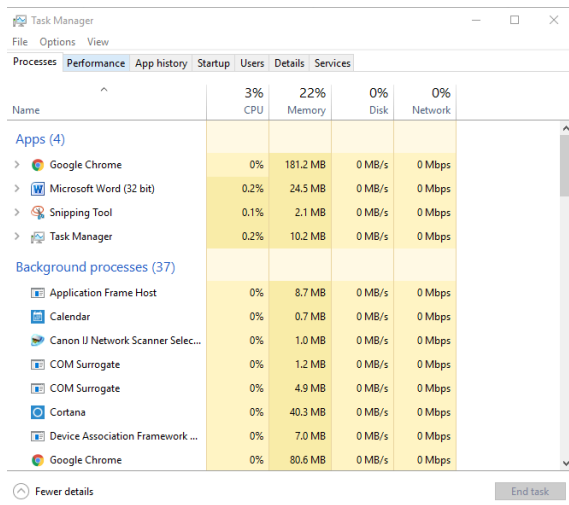
If you are at all adventuresome exploring the Internet, you probably have had a browsing session interrupted by a pop-up visual often accompanied by an obnoxious audio warning to the effect that your computer has been infected and you must call a toll-free 800 (or 8XX) number to prevent something terrible from happening to your hard drive or data.

This warning is bogus; often this "threat" can be usually be deleted by simply closing your browser.

To protect yourself from serious malware infection, you must be careful about how you close a pop-up window. Specifically, you should never click anywhere

in a pop-up window. Even buttons labeled "Cancel" or "Close" or a red-X button in the upper-right corner are dangerous to click; doing so could trigger an infection.

Safely close a pop-up window



To safely close a pop-up window, power down your system, either by holding in the start button on your computer for 10 or so seconds and/or unplugging your tower. If the problem occurs on a laptop computer naturally the battery might also be removed to completely power down the computer. An alternate method is to locate the button in your Taskbar that represents your browser. Also look for other highlighted icons on the Taskbar; the button and the pop-up will usually have a similar name. Right click on the button and select Close.

If that doesn't work, you can use the Windows Task Manager to close the pop-up. Simultaneously press

the CTRL, ALT, and DEL keys, and, from the resulting window, click the Task Manager button. In the Task Manager, under the Processes tab, highlight your browser application and click the End Task button. It is probably a good idea to close all applications except the Task Manager, unless you are comfortable identifying non-problem items.

What has happened to my system?

Often the pop-up described above does no lasting damage to your computer. It is “only” a URL (Internet site) function with some unique properties. The purpose of the URL function, which you experience as a pop-up, is to frighten the user into calling the toll-free number. A con-man probably on the other side of the world will attempt to extract as much money and data from you as possible to remove the threat.

Usually the scammer will attempt to get the caller to initiate a remote connection to the victimized computer. The remote connection can then be used to make it appear that the scammer is examining your system and often addition software, such as a Citrix program, which is a legitimate application, is loaded into your system to increase the scammer’s control of your computer.

Never call any phone number that appears

The scammer might trick you into granting them remote control of your computer, conceivably enabling them to install a "backdoor" granting scammers unfettered ability to harvest any or all the information contained on your system, to be used for any purpose. Never allow anyone you don’t know to remotely log in to and use a computer that you own and control.

Inevitably the scammer discovers some terrible problem with your computer. You are informed that you will be required to pay a substantial fee to have the problem removed and/or prevent future problems.

Hundreds of Sun City residents have been attacked by this scam, and new attempts are made every day.

October Lab Monitor Schedule

Open Lab sessions are held twice per week: 9 am to noon on Wednesdays and Saturdays.

OCTOBER	Monitor Schedule
Jeff Southwell	WEDNESDAY
Kathy Kirby	October 4, 2017
Marcy Ishum	SATURDAY
Donna Bailey	October 7, 2017
Jan Edwards	WEDNESDAY
Jim Edwards	October 11, 2017
Marilyn Gramms	SATURDAY
Linda McMullin	October 14, 2017
Blanche York	WEDNESDAY
Donna Bailey	October 18, 2017
John Zuzich	SATURDAY
Mary Hedin	October 21, 2017
Joyce Davidson	WEDNESDAY
Tammy Collins	October 25, 2017
Linda McMullin	SATURDAY
Ann Warhaftig	October 28, 2017